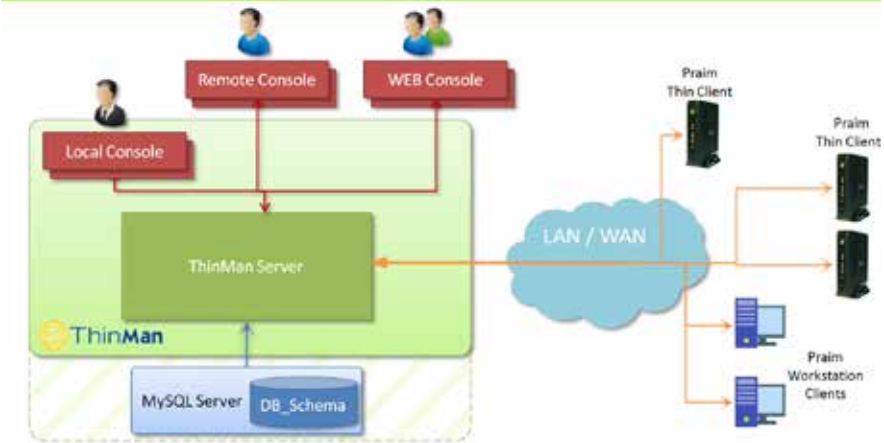
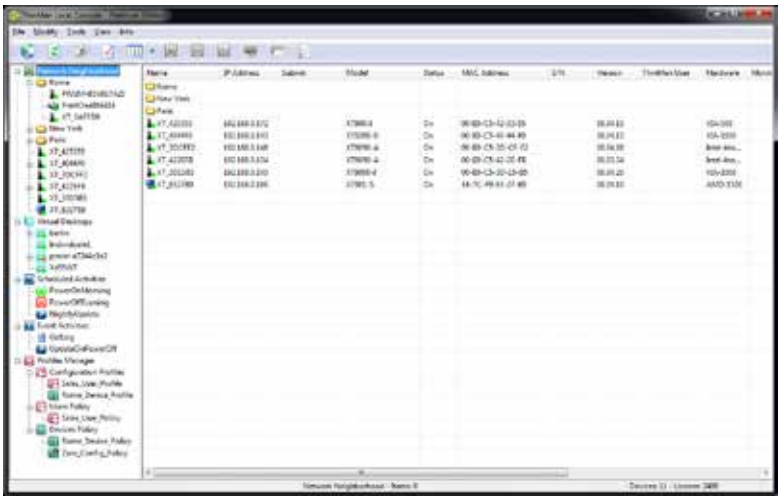
Praim Software

ThinMan Console



The centralized management console for Thin Clients, PCs and Virtual Desktops

ThinMan is a simple and intuitive management console that allows you to centrally manage all your deployed devices.
ThinMan helps you automating all the operations of installation and management of your Thin & Zero Client devices, saving time and money.
Your endpoint estate will be constantly monitored and any failure or assistance request, can be quickly solved without working directly on the device.



Why use ThinMan?

The devices management tool takes on a decisive role in a typical thin client infrastructure. It is the essential element to bring down your OPEX, simplifying and reducing the time required to manage all the network devices.

What can I do with ThinMan?

ThinMan offers a complete tool to manage your endpoints. Trough the simple graphic interface and the granular contextual menus you can apply all the management actions, on a scheduled or event basis, to a single device, groups or multiple devices.

1. Organize my Thin Clients

ThinMan allows to search for all deployed Praim devices, organizing them in tree views and clustering groups based on remote locations or IP network ranges.

Automatic search and automatic notification of network devices

It allows to carry out an automatic search of all Praim devices present in the network, both through broadcast and through IP range. In such a way, ThinMan browse devices in a local LAN and in complex WAN geographical networks. Praim devices connected to the network notified automatically to the ThinMan server, enabling the administrator to quickly identify the new devices present into the infrastructure.

Group management

This component allows the positioning, even automatic, of devices within specific groups, organized either upon their IP ranges or their physical disposition. It is possible to apply rules to the groups for the execution of immediate or scheduled actions. The same groups could also be used to create configurations profiles, that allow to push automatically the right configuration on specific devices, groups or classes.

2. Manage and update my Thin Clients

Power Management & software updates

ThinMan supports the remote power on and off on those Thin Clients equipped with a Wake On LAN support. With a simple click, users can easily power on and off remote devices on the network (even groups at scheduled tasks). ThinMan is a great way to keep the Thin Client estate up to date with the latest firmware available. The update operations can be centrally performed on both single devices or groups of devices, in multiple and scheduled mode.

Wake On Lan Relay

This feature ensures the power on of the devices in complex network environments where switch appliances usually limit the WOL command

Edit, back-up, restore configuration and template creation

ThinMan allows a remote device' configuration with the purpose of modifying it or just saving and restoring it later on the remote device. It allows to export a device configuration as a template to be re-imported on other devices. This function helps users to easily and quickly duplicate the needed configuration.

Backup and global restoring

ThinMan allows global backups of all the managed network devices including their specific configurations, helping to restore, in case of fault, the entire ThinMan management console or just specific configuration on single devices.

Profile Manager service

The Profile Manager service allows the dynamic management of the device configuration profiles. This feature enables to deliver to Thin Clients the configuration settings based on policies defined for each user, group or device policies.

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Windows Embedded Thin Client cloning and thirdy part software distribution

ThinMan enable users to perform the backup and restore of XPe and WES 7 Thin Clients disk images. This service allows to create customized device images or restore devices with default images. Thanks to the software distribution function, it is also possible to centrally deploy and install third party application software on each Windows managed device (Thin Client or TCe Workstation Client).

3. Management automation and simplification

ThinMan offers a complete set of automated management tools that simplifies the IT administrator life and improves the reliability of the infrastructure as a whole.

Multiple actions and scheduler

ThinMan supports the execution of remote operations for device groups. The user using a multiple selection can directly and easily switch on or update an entire group of devices. The integrated scheduler allows to plan single, multiple or group operations towards remote devices. ThinMan will then independently perform the preset operations. These actions can be saved, executed again, programmed with cyclic intervals or, their properties, modified.

Classifier

Allows to classify all the Thin Client through classes and values defined by the administrator. The classification can be used to automatically apply configuration profiles, to perform configuration actions or inventory actions, also transversely to groups of devices. Available in Platinum Edition, this service increases the efficiency of all ThinMan services starting from the application of configuration settings, to update actions, researches, cataloging and maintenance of installed devices

ThinMan Profile Manager

ThinMan Profile Manager is designed to be extremely scalable, from small installations of a few units, using an integrated HSQLDB, to enterprise installations of thousand devices relying on an external MySQL database.

Zero Confing and Roaming profile
The profile manager allows to automatically configure ThinOX thin clients connected to the company network (Zero Config). The configuration sets are automatically assigned to single devices, classes or groups, in accordance with the configured policies.
Client Connections can be also set upon the specific user, in such way each user will keep its connection set independently from the thin client in use (Roaming profile).

4. Offer services to my users

ThinMan Login: secure authentication for users
ThinMan Login is the feature that allows to protect devices from unauthorized access, defining users and groups that could access Thin Clients in the network.
ThinMan Login should use its own users database, or an Active Directory database, making the personal connection available to each user indipendently from the Thin Client used.

Powerful Help Desk console
ThinMan Platinum Edition offers the opportunity to equip your Help Desk staff with credentials to access ThinMan services and perform end-users assistance. The console can be accessed by users with different roles either via the Windows client (Local Console or Remote Console) or Web (Web Console).

Virtual Desktop connnection information
By using the Praim TCe Virtual Desktop Agent, users can also view and manage Virtual Desktops, dynamically displaying the related End Point information. Thanks to this feature, the helpdesk operation should be more fast and effective.

Manage PCs
By installing the Praim Workstation Client on Windows platforms, ThinMan enables to view and manage also Personal Computers. It allows operations such as search on the network, monitoring, remote shadowing and inventory, configuration distribution, software distribution.

ThinMan editions

ThinMan Premium
Powerful and free

ThinMan Premium Edition: free of charge with lots of features!

The Premium Edition is conceived to be a complete free of charge tool for demanding IT managers. It includes a lot of essential features to assist IT administrators with reasonable complex environments.
Get your free licence and many other perks by registering on Praim website.

ThinMan Platinum
Unlimited and complete
Multioperator
Multisite

ThinMan Platinum Edition: unlimited configurations and advanced features to simplify the management of the most complex environments!

ThinMan Platinum Edition offers advanced features, unlimited configurations and multiple consoles.
It is designed for enterprise multisite environments with extremely elaborated configuration needs.
The Platinum edition provides IT Managers with an extensive console to manage unlimited number of devices in a fully automated way, and to distribute management operations and help-desk functions to multiple operators.

ThinMan Software Assurance
The best service

ThinMan Software Assurance: Adds value to your investment!

ThinMan Software Assurance guarantees the best service for your Praim products and adds value to your investment. Keeping an active Software Assurance is beneficial for: priority access to Praim Support Service, latest ThinMan updates and discounted Praim trainings.

The renewal price is very affordable but the perks are extremely valuable.

Praim Software Assurance	
Support service for Thin & Zero Client and ThinMan console	Priority
Support ticket opening via email	✓
Access to telephone support service	✓
Remote assistance service	✓
Discount on Praim training	30%
Upgrade new features for ThinMan Console	✓

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	Premium	Platinum
	FREE	Payment based on licence
Access mode		
Multi operator Local Console	Single user	Multiple users
Remote Console	Single user	Multiple users
Web Console	Single user	Multiple users
Access Control List to the console Local Users (ThinMan Access Control)	Single user	Multiple users
Access Control List to the console Active Directory Users (ThinMan Access Control)	-	Multiple users
Supported devices		
Number of administrable concurrent remote devices	10000	Based on licence
Praim Thin Clients	All	All
Personal Computers	With TCe Workstation Client	With TCe Workstation Client
Virtual Desktops	With TCe Virtual Desktop Agent	With TCe Virtual Desktop Agent
Devices organization and information		
Automatic search of devices via broadcast/IP range (TCP/UDP)	✓	✓
Quick search based on device properties	✓	✓
Devices sorted by properties	✓	✓
Creation of device groups	✓	✓
Group properties for IP range and SubNet Mask (TCP/UDP)	✓	✓
Group view with devices positioning on custom background	-	✓
Groups view based of filters based on user groups	-	✓
Details view with chronology of new added device and last notification	✓	✓
Details view with characteristics of RAM and disk memory	✓	✓
End point - Virtual desktop dynamic association view	With TCe Virtual Desktop Agent	With TCe Virtual Desktop Agent
Device administration		
Device power off and reboot	✓	✓
Wake-On-LAN	✓	✓
Wake-On-LAN Relay - Power on for branch offices	-	✓
Monitoring of the device status	✓	✓
Remote control (shadowing) of the devices	✓	✓
Actions with multiple selection of devices	✓	✓
Configurations / Updates		
Off-line configuration of devices	✓	✓
Configuration save/copy/backup/restore	✓	✓
Device software update	✓	✓
Factory reset for Thin Client XPe, WES7, WES8	✓	✓
Backup, restore and clone of Thin Client XPe, WES7, WES8	✓	✓
Third party software distribution for Thin Client XPe, WES7, WES8	✓	✓
Template repository	✓	✓
Package repository	✓	✓
Automation of activities and configurations		
Activities scheduler	Up to 3	Unlimited
Activities on event	Up to 3	Unlimited
Automatic profiles distribution per device (Zero Config)	Up to 3	Unlimited
User authentication service for local users (ThinMan Login)	ThinOX Thin Clients	ThinOX Thin Clients
User authentication service for Active directory users (ThinMan Login)	-	✓
Automatic profiles distribution per user (ThinMan Login)	-	✓
Dynamic view of connected users (ThinMan Login)	Only local users	✓
Classifier	-	✓
Reports		
On file inventory of managed devices	-	✓
Extend LOG diagnostics	✓	✓
ThinMan Server		
Integrated HQSL database	✓	✓
Support for external database MySQL	-	✓
Support for external database Microsoft SQL Server	-	✓
Secondary fault tolerance ThinMan server	-	✓

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